

Emergency Response Level

Coronavirus Disease (COVID-19) Precautionary Measures

In view of the **Emergency Response Level** activated by the Hong Kong Government and the corresponding notification requirements, HKSH Medical Group has implemented the following precautionary measures in order to safeguard against the outbreak of coronavirus disease (COVID-19).

A

CRITERIA FOR ADMISSION / CENTRES & OUTPATIENT CONSULTATION

1. For early detection and isolation of patients at risk of COVID-19 infection and with reference from Centre of Health Protection (CHP) Guidelines, please refer to the below chart for HKSH criteria for admission / centres & outpatient consultation:

Criteria for Admission / Centres & Outpatient Consultation <i>Effective after 2020.03.26</i>		
All patients must be screened by TOCC and follow the CHP Guidelines <i>Criteria subject to change from time to time. For any questions, please contact HKSH before coming.</i>		
Travel / Contact History	Fever or Acute Respiratory Illness or Pneumonia	No Fever or Acute Respiratory Illness or Pneumonia
All overseas countries/ areas, Mainland China, Macau, Taiwan <14 days	<ul style="list-style-type: none">No booking for patients. ^(c)Patients will be reported to CHP for further management. ^(a)	<ul style="list-style-type: none">No booking except with letter from DH authorising release of patient from quarantine. ^(c)Patients shall be subjected to COVID-19 screening test with or without other necessary investigations (e.g. respiratory viral panel, Chest X-ray) at patients' own cost. ^(b) OR Appointment after 14 days if considered appropriate.
Hong Kong	<ul style="list-style-type: none">Admission / Centres & outpatient consultation arrangement in accordance with usual procedures.If indicated, patients shall be subjected to COVID-19 screening test with or without other necessary investigations (e.g. respiratory viral panel, Chest X-ray) at patients' own cost. ^(b) OR Appointment after 14 days if considered appropriate.	
Close contact with confirmed case under medical surveillance, or family member who had travelled outside HK in the last 14 days or contact with clusters (e.g. wedding banquet, large gathering)	<ul style="list-style-type: none">No booking for patients until 14 days after contact with confirmed case, clusters or family members/close contacts travelled outside HK.Patients will be reported to CHP for further management if onset of symptoms within 14 days of contact. ^(a)	<ul style="list-style-type: none">Patients shall be subjected to COVID-19 screening test with or without other necessary investigations (e.g. respiratory viral panel, Chest X-ray) at patients' own cost. ^(b) OR Appointment after 14 days if considered appropriate.

(a) Patients with positive test results will be referred to Medical Control Officer (MCO) of the Department of Health (DH) immediately.

(b) COVID-19 test should be done NOT earlier than 3 days after patient/family members/close contacts arriving in Hong Kong, or last contact with confirmed case or clusters (e.g. wedding banquet, large gathering).

COVID-19 test for in-patient pending admission will be brought to a designated "Holding Room" for isolation and wait for the result; or the test can be done as ambulatory case for day/out-patients.

Patients will be transferred to public / other hospitals if they refuse to be brought to the "Holding Room" for isolation or refuse screening test for COVID-19 or other clinically indicated tests.

(c) Applicable for arrivals from Macau / Taiwan after 24 March 2020.

2. The conditions above apply to person(s) accompanying the patient during admission period.

3. Special cases are considered individually subject to HKSH Management Committee (HMC) approval.

4. It is a criminal offence for any person to provide false or misleading information to health officer / medical practitioners during public health emergency that is relevant to the risk of exposure to or contracting the disease, such as travel history and contact between the person or other persons (Prevention and Control of Disease (Disclosure of Information) Regulation (Cap. 599D).

B

TRANSFER CASES FROM HA OR OTHER HOSPITALS

1. Transfer cases are subject to the same conditions for admission or approval from HMC.

2. Booking will be arranged after receipt of TOCC form signed by the patient and attending doctor.

C

VISITORS

1. **ACCESS CONTROL AND TEMPERATURE CHECK** — Enter and leave via designated corridors for **temperature check**. **Please wear your own mask. Persons without a mask will not be allowed to enter into the Hospital/Centres.**

2. **HAND HYGIENE** — Maintain good personal and hand hygiene practices at all times. **Keep both hands clean** before and after visit. Use alcohol based hand rub.

3. **WEAR MASKS** — Please **wear a mask** in all hospital areas and medical centres. The mask should fully cover the nose, mouth and chin.

4. **LIMIT VISITS** — Only **two visitors** per patient at any time.

5. The following persons should **AVOID VISITS**:

- Visitor or his/her family member who had visited (transited via) any overseas countries/areas, Mainland China in the last 14 days (except Macau and Taiwan before 25 March 2020), or under medical surveillance as required by CHP or had contact with clusters (e.g. wedding banquet, large gathering)
- Had close contact with a suspected or confirmed case of COVID-19 infection
- Have any illness, fever or respiratory symptoms
- Pregnant women
- Children under 12 years of age

6. **VISIT LOGS** — **Registration is required for all inpatient visitors** in order to assist with contact tracing when necessary.



Guidelines are subject to change to reflect the latest COVID-19 situation in Hong Kong.

Effective from 26 March 2020



感染控制委員會
Infection Control Committee



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